KSA – Student Survey

The purpose of this survey is to assist KSA to improve and meet marketing requirements as an RTO. Your feedback is greatly appreciated.

1. The information I received about my course before I enrolled was true?

Yes /No

If No, please comment:

1. I knew I was enrolling with Kinesiology Schools Australia before I enrolled?

Yes /No

1. Did your campus offer you any incentives to sign up for your course?

Yes / No
If Yes, please comment what they were:

1. Did the training provider promise or guarantee you would get a job if you completed the course?

Yes / No

If Yes, please comment:

1. I understood the length of time the training took before I enrolled.

Yes / No

 If No, please comment:

1. I received a course information booklet (Prospectus) before I enrolled?

Yes / No

 If No, please comment:

1. The payment terms and conditions were clear to me before I enrolled?

Yes / No

 If No, please comment:

1. I was aware of KSA’s refund policy before I enrolled?

Yes / No

 If No, please comment:

1. KSA asked me if I had any learning needs during my training. Yes / No

1. I received information about student support? Yes / No
2. I know where to get help if I need? Yes / No
3. I know how to make a complaint if I’m unhappy about my training or support services? Yes / No?
4. I am given helpful and timely feedback on my assessment tasks? Yes /No

Comment: